Activation of telephones in Baljit Nagar

2484. SHRI ABANI ROY:
MISSFRIDATOPNO:

Will the Minister of COMMUNICATIONS be pleased to state

(a) whether it is a fact that telephone remain out of order in Baljit Nagar area under Karol Bagh Exchange for months together despite complaints being registered with the concerned J.T.O. Supervisor, S.D.E., A.E., D.E., D.G.M., G.M., and even his own Grievance Cell;

(b) the details of complaints registered with the MTNL during the month of May, 2001 from above area togetherwith the action taken thereon;

(c) the number of complaints still pending action togetherwith the reasons therefor; and

(d) what action Government propose to take on these complaints and by when?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR): (a) No. Sir. Some telephones remained faulty for more than seven days on account of multiple cable damages occurred during laying of water pipes by MCD.

(b) 1242 complaints were registered from Baljit Nagar area during the month of May, 2001. All these complaints have been attended.

(c) No complaint of May, 2001 is pending.

(d) Does not arise.

Overcharging by Reliance Mobile Company in Orissa

2485. MISS FRIDA TOPNO: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether Reliance Mobile Company is operating in Dhenkanal in Orissa;

(b) if so, whether exorbitant rates are charged by it in comparison to other companies/Government; and

(c) if so, in what manner Government propose to tame Reliance Mobile Company?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR): (a) Yes, Sir.

(b) Tariffs for Cellular Mobile Telephone Services are specified by Telecom Regulatory Authority of India (TRAI) in its Telecommunication Tariff Order (TTO), 1999. These tariffs are for standard tariff package, which must always be offered to the subscribers by the service providers. The standard tariff package offered by the service providers is identical in all parts of the country. In addition to the standard tariff package, the service providers are free to offer alternate tariff packages subject to the approval of TRAI. The subscriber is free to choose from among all tariff package including the standard tariff packages. As per the information provided by the company, they are charging tariffs as approved by TRAI.

(d) Does not arise in view of (b) above.

Uniform Scam in MTNL

† 2486. SHRI MUNAVVAR HASAN: Will the Minister of COMMUNICATIONS be pleased to state

(a) whether Government's attention has been drawn to the news- item captioned "MNTL Mein Croron Ka Vardi Ghotala" which appeared in Dainik Jagaran, New Delhi dated the 12th July, 2001;

(b) if so, the details thereof;

(c) whether it is a fact that due to pressure C.B.I, neither filed any FIR nor arrested anyone despite toiling for eight .hours while in small cases arrest is made and FIR is filed immediately; and

(d) if so, by when FIR will be filed and arrests made in connection with this scam?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR): (a) and (b) Yes, Sir. CBI has conducted a surprise check on 10.07.2001 at Circle Store Depot, Netaji Nagar, New Delhi and seized some samples of the cloth for uniforms and photocopies of the lender file.

(c) and (d) At present the documents seized from MTNL are under scrutiny. A decision regarding registration of a Regular Case will be taken if after scrutiny, the facts reveal the commission of a cognizable offence.

---

† Original notice of the question was received in Hindi.